

UNDERAGE FESTIVAL

14—18 (including 18 year olds)
Friday 8th August 2008, Doors 11am
Victoria Park, 360 Victoria Park Rd, London, E9

PARENTS GUIDE

As you know, Underage Festival is the World's first strictly 14 to under 19's credible music festival. The Festival will host 5,000 teenagers attending this event with a load of rock n' roll bands with no parents or guardians allowed.

We know that for many, this may send alarm bells ringing – you want to know what health and safety and security procedures are in place and what amenities will be available.

Underage Festival is working directly with the local Police and Tower Hamlets in the following departments: Health & Safety, Child Protection, Environmental Health, Events and Licensing. Together we have put in place systems which will give your teenager a great and safe time.

We hope the following information answers all your questions and puts you at ease: Underage Festival will be four stages of live music with food and market stalls in the surrounding areas. Stage One is hosted by Radio 1; Stage Two is hosted by Converse and Artrock Magazine; Stage Three is hosted by Myspace and Stage Four is hosted by Tower Hamlets. Other media partners include MTV2.

Date & Time

Underage Festival will take place in Victoria Park, London from midday to 8pm on Friday 10th August.

Parents & Guardians

Parents and guardians will not be permitted to enter the site. This is simply due to teenagers wanting their own event.

Security

There will be experienced security on the entrance gate (AP Security). If a teenager looks over or under the appropriate age, they will need to show ID. Acceptable identification needs to include a photo. If the ticket holder is unable provide acceptable ID when required, the security guard will refuse admittance - refunds are not applicable. This is a term of entry.

All ticket holders will enter at the main gate. Here their age will be checked and they will be given a light pat down by AP Security. Any ticket holders AP Security feel need a more extensive search or questioning, will be asked to move over to a Male or Female search tent manned by two same sex, CRB checked security officers. The ticket holder has a right to refuse being searched, but of course, we retain the right to refuse admittance. This system has been extensively researched and agreed with by the local authorities and Police who will both be present.

The Festival will have an experienced security company manning and securing the site with CRB checking for any officers who could be in close contact with the audience. We will be supplementing this with an experienced and friendly stewarding team to help us run and secure the site.

No alcohol

There will of course be no alcohol on site. The bars on site will sell soft drink only and we will be searching at the entrance for anyone trying to bring any in.

Finding us

The Metropolitan Police are offering their services by placing a team of Police officers to marshal major walkways from tube and train stations to the Festival site. The most direct route to the Festival is from Mile End tube station along Grove Road. Please consult your Travel Page for the many other routes (Silverlink, Bus and tube) to the site.

Is there a drop off point?

There is no official drop off point. Please consult your Travel Page and drop near to either Royal Gate or Crown Gate at Victoria Park.

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Collection point

If you prefer driving and collecting your teenagers, firstly please equip them with a fully charged mobile phone for the day. Consult the website map and pick a place and time to meet.

Parking

There is a small allocation of car parking spaces available from 6pm at Victoria Park at Gate 5. It holds a maximum of 100 cars and works on a first come basis from 6pm. Any cars parked in this area after 9pm will be towed away.

Mobiles & public telephones

We expect guardians to equip their teenagers with a mobile phone for the day as there is no public telephone on site. The Festival has telephone lines in case of emergency only and these will be situated in the Welfare tent.

Welfare facilities

In addition to St John's Ambulance, we have a team of welfare experts who can take care of any distressed festival goers, lost children or emergencies. There is a Welfare tent located by Royal Gate and will have full contact with the Festival site.

First Aid

There is full compliance from St Johns Ambulance giving First Aid treatment.

Emergency number for lost children

For any serious queries regarding lost children, please call This number will only be working on the day of the Festival with a Police number with a message for all queries the following day.

We ask all ticket holders to write a contact number for a guardian on their ticket prior to entrance.

General information

There will be an Information point on site for all enquiries including local transport information.

- Cashpoints

A cashpoint will be on site situated at the Victorian bandstand.

- Is there food on site?

Yes – quality event catering will be provided and will include a variety of foods from around the world (checked by Health & Safety) ranging from Benugo's organic sandwiches and soups to an organic bar-b-que.

- Are pets allowed?

Pets of any kind are not permitted.

Thank you

Thank you for reading through our guidelines. If you have any other questions, please call 0207 498 2347 and we will be happy to help you.